How to purchase Hokkaido Rail Pass

- Please purchase an Exchange Order at the designated travel agents before coming to Japan.
  - When you purchase an Exchange Order, you tell the agent your passport number.
  - The Exchange Order is valid for 6 months from the purchase date. The train pass will be valid for 7 days from the date of issue.
  - If you purchase an Exchange Order in Japan, you must present your passport with it.
- After arriving in Japan, please exchange your Exchange Order for the Hokkaido Rail Pass at the designated counter in Hokkaido.
  - Exchange Orders cannot be exchanged at the designated JR East Travel Service Center.
  - If you purchase an Exchange Order after arrival you must present your passport with it.
- Exchange/purchase counters for Hokkaido Rail Pass
  - JR Information Desk is a counter for visitors from abroad. Services are available in English, Chinese, Russian. (There are cases that we may not be able to provide services in your preferred language). We exchange the Exchange Order for every kind of rail pass after JR Stations.

How to use

- Please go through a manned ticket gate. Automatic ticket gate cannot be used for the Hokkaido Rail Pass. Please go through a manned ticket gate and show the validity period to a station staff. You will get a data stamp from the station staff on the start day of use for 3-day, 5-day, and 7-day passes, or on each day of use for flexible 4-day pass.
- Non-reserved seats can be used only with the Hokkaido Rail Pass.

How to reserve seats

- Please make sure to receive reserved seat tickets before boarding if you plan to use reserved seats. (Seats cannot be reserved on a train.)
  - Online reservation (JR EAST Train Reservation)
    - Reservations can be made by using JR EAST Train Reservation.
    - Reservations should be made before 12:00 noon on the day before you travel. If you are using a reserved seat, please show your respective seat ticket at the station.
  - Apply at a station
    - Reservations are necessary for the reserved seat. Please show your respective seat ticket at the station.

New! Timetable search

You can search for the latest timetable for all trains in Hokkaido. Departure and arrival times, transfer information, and travel time etc. can be searched by entering the station names of the section you will use. (English only)

Free Wi-Fi Service

Free Wi-Fi service is available at the major stations in Hokkaido. For more details, please visit our website.

Special offer

Hokkaido Rail Pass users can receive various kinds of offers such as discounts for JR JR East Car or facilities in Hokkaido. For more details, please visit our website.

Enjoy unlimited rides on JR Hokkaido trains (except Hokkaido Shinkansen) within validity period!

As Hokkaido is a big island, it takes time to move around. The distance between Sapporo and Kushiro (348.5km) is almost the same as the distance between Tokyo and Nagoya (366km). The longer you take JR trains, the more it will cost. Therefore, the rail pass is recommended.

A very good deal!

For example

When you travel by train, it costs 2,140 yen between New Chitose Airport and Sapporo for round trip, and 15,220 yen between Sapporo and Hakodate (Reserved seat on limited express train) for round trip. The total amount is 17,360 yen. Hokkaido Rail Pass 3-day is 16,500 yen. Buying the pass is cheaper.