Safety Information Card

Japan Tourism Agency

Emergency Call

JNTO Japan Visitor Hotline (English/中文/한국어)
旅客咨询热线
050-3816-2787 (24 hours a day)
Call us whenever you need a support.

Ambulances / Fire Service
急救/消防  구급/소방
119 (24 hours a day, at no charge)

Police
警察  경찰
110 (24 hours a day, at no charge)

Up-to-date news

NHK WORLD-JAPAN (English)

International broadcasting by the Japan’s public broadcaster.
Check the latest news regarding natural disasters and other unexpected events.

Also available on Apps. (App Store, Google Play)
Safety tips (English/中文/한국어)
Download this App to receive push notifications in case of earthquake, tsunami, etc.

JNTO (Japan Safe Travel) on Twitter (English)
Follow “Japan Safe Travel” for safety tips and latest information on natural disasters.

Emergency Notification

Medical Institution / Travel Insurance

List of Medical Institutions (English/中文/한국어)
可接收访日外国人的医疗机关清单 의료기관 목록
Search for medical institutions by a clinical department and a language. You can also get information on how to seek treatment at medical institutions, such as a “point-and-speak” sheet.
If you look for information on how to obtain travel insurance after arriving in Japan, check this page, too.

https://www.jnto.go.jp/emergency/

Japan National Tourism Organization (JNTO)
日本国家旅游局 일본정부관광국
Access to a wide range of useful travel information, including natural disasters.

JNTO Official website (English) JNTO官网 JNTO공식 사이트
Check the “Important Notice” section.

https://www.japan.travel/en/

Japan Official Travel App (English/中文/한국어) 日本官方旅行App 일본 공식 여행 앱
You can also receive the same push notifications as Safety tips App.