**How to purchase**

1. **Online purchase**
   - After purchasing a JAPAN RAIL PASS on the dedicated website, it is possible to book a reserved seat on the same website.
   - Click here to purchase on the dedicated website.
   - [https://japanrailpass-reservation.net/](https://japanrailpass-reservation.net/)

2. **Purchase at an overseas JR-designated sales office or agency**
   - Purchase an Exchange Order from one of the following authorized sales offices or agents: JTB Corp., Nippon Travel Agency, KNT-CT Holdings, Tobu Top Tours, ANA JANA Sales Americas, JALPAK, and their associated agents.
   - If you have purchased an ANA Group flight, please check the information about sales offices on the homepage.
   - [https://japanrailpass.net/en/purchase.html](https://japanrailpass.net/en/purchase.html)

**Types of passes and prices**

There are two types of JAPAN RAIL PASS: Green (for superior-class Green Car), and Ordinary. Each of these types is available as a 7-day, 14-day, 21-day PASS. See *JAPAN RAIL PASS scope of validity*, for services that can be used with a JAPAN RAIL PASS.

<table>
<thead>
<tr>
<th>Type</th>
<th>Green</th>
<th>Ordinary</th>
</tr>
</thead>
<tbody>
<tr>
<td>Duration</td>
<td>Adult</td>
<td>Child</td>
</tr>
<tr>
<td>7-day</td>
<td>¥70,000</td>
<td>¥35,000</td>
</tr>
<tr>
<td>14-day</td>
<td>¥110,000</td>
<td>¥55,000</td>
</tr>
<tr>
<td>21-day</td>
<td>¥140,000</td>
<td>¥70,000</td>
</tr>
</tbody>
</table>

The above prices are in yen (¥) for the JAPAN RAIL PASS Exchange Order. When purchasing online, the payment amount will be settled in Japanese yen. The actual cost in local currency when purchasing outside of Japan is calculated based on the Bankers’ Selling Rate (BSR), etc., at the time when the Exchange Order is issued. Note that the exchange rate when you purchased the JAPAN RAIL PASS may differ from the exchange rate when you actually visit Japan.

Eligibility conditions

The JAPAN RAIL PASS is a special fare pass that is available only to travelers visiting Japan from foreign countries for sightseeing. To be eligible to purchase the JAPAN RAIL PASS, you must meet one of the following two conditions. Even if you have purchased a JAPAN RAIL PASS online or have an Exchange Order, if you do not meet the qualifications for using the JAPAN RAIL PASS, you will be unable to pick it up or exchange for it. Please confirm the Usage qualifications prior to purchasing an Exchange Order. Also, if you do not meet the usage qualifications due to factors such as insufficient documentation (including insufficient or incorrect instructions from the travel agency where you purchased your Exchange Order), you will not be able to receive a JAPAN RAIL PASS, and the JR Group will not be responsible for any transportation expenses incurred during your stay in Japan as a result. Please confirm that you have all the required documents prior to leaving your country.

Foreign travelers visiting Japan from a foreign country for sightseeing on a "Temporary Visitor" visa.

*Temporary Visitor* entry status, according to Japanese Immigration Law, allows a stay in Japan of 15 days or 90 days for "sight-seeing, etc." If you apply for a "stay for sight-seeing" when you enter Japan, entry personnel will stamp or put a sticker on your passport as "Temporary Visitor." Only persons who have passports bearing this stamp or sticker can exchange and use a JAPAN RAIL PASS.

* If you use an automated gate, no stamp will be applied to your passport. Either use a manned automated gate or ask a clerk to apply the stamp to your passport.
* However, customers who have a "registered user card" under the Trusted Traveler Program will be required to show the card to confirm the "Temporary Visitor" status.

**Pick-up and exchange**

1. **(1) Purchase online**
   - **Pick-up**
     - When you arrive in Japan, you can pick up the JAPAN RAIL PASS at the JR ticket office counter.
   - **Exchange**
     - Present your JAPAN RAIL PASS and your passport and a certificate that proves your eligibility for purchase.

2. **(2) Purchase at an overseas JR-designated sales office or agency**
   - **Pick-up**
     - When you purchase the JAPAN RAIL PASS at an overseas JR sales office, you will be able to pick up the pass at the ticket office counter.
   - **Exchange**
     - Present your passport and the passports of persons traveling with you.

See here for the list of exchange and pick-up locations.

Conditions for Use of the JAPAN RAIL PASS
See here for Conditions of Use

[ONLY WITH JAPAN RAIL PASS]
NOZOMI MIZUHO Ticket
Please click here for the product details, including terms of use.

How to travel with oversized baggage

Announcement for Passengers traveling the Tōkaidō / Sanyō / Kyushu Shinkansen (Tōkyō – Kyōto – Shin-Osaka – Hiroshima – Hakata – Kumamoto – Kagoshima-Chūō), and on the Nishi Kyushu Shinkansen (Takeo-Onsen – Nagasaki)

Passengers traveling with oversized baggage are required to reserve *Seats with an oversized baggage area (inside cabin) - Seats with an oversized baggage area (outside cabin)

What does oversized baggage mean?
A passenger is allowed to carry on two pieces of baggage weighing less than 30 kg with total dimensions of 250 cm or less (A+B+D) and a maximum height of 200 cm. Oversized baggage is baggage of which the total dimensions are greater than 160 cm. This size is almost the same as that for which an oversized baggage fee is charged on international flights.
* varies by airline.

What are seats with an oversized baggage space?
The seats at the front of some cars are seats with oversized baggage areas. Passengers who reserve these seats can use the oversized baggage areas behind their seat for their baggage.
* Non-reserved cars and some reserved cars do not have seats with oversized baggage areas.

What are seats with an oversized baggage compartment?
* There are seats with a baggage compartment located at the deck closest to your seat.
* The maximum sizes of oversized baggage that can be carried onto the train is a size of 60 cm x 60 cm x 60 cm to use the upper compartment and 80 cm x 80 cm x 60 cm for the bottom compartments.
* If you would like to use the upper compartment, make a reservation on an aisle seat with an oversized baggage compartment, and if you would like to use the bottom compartment, make a reservation on the train car with an oversized baggage compartment.
* Pass the ticket through the handle of your baggage and lock it in. You will need to use your own lock and key, card (such as a passport ID card) to lock your baggage in.
* If the car is full, another seat is assigned.

Reservation
* Reservations can be made at a ticket-selling machine or at ticket offices in JR stations. If you have purchased a JAPAN RAIL PASS online, you can reserve a seat with an oversized baggage area on the JAPAN RAIL PASS reservation website.
* When making a reservation at a ticket office, inform the member of staff that you will be traveling with oversized baggage.
* Seats with an oversized baggage space and seats with an oversized baggage compartment are limited, so book your reservation early. If no seats are available, please make a reservation on an earlier or later train.
* Travelers with oversized baggage without a reservation will be charged a baggage fee (1,000 yen including tax). In this case, store your baggage as instructed by the train crew.

Travel discount information
With the JAPAN RAIL PASS, you can use it for discounts at JR Group hotels and Eki Rent-A-Car. You can also receive discounts or special benefits at tourism facilities throughout Japan.

Eki Rent-A-Car
Please see here for how to make a reservation.

JR Hotel Group
Please see here for how to make a reservation.

Discounts and special benefits offered at major tourism facilities and transportation providers
Please see here for details on discounts and special benefits.

Information given here is effective as of September 2023 and is subject to change without notice. However, refunds or compensation will not be made for any loss or expense incurred as a result of such changes by any of the information. Alphabets and illustrations displayed are for reference purposes only.

Train accommodations
Most JR lines have Ordinary Cars (coach class) where many long-distance trains also offer Green Cars (superior class). With a Green-type JAPAN RAIL PASS you can use other classes, while with an Ordinary-type JAPAN RAIL PASS you can only use Ordinary Cars without an additional charge.

Other information
When exchanging or purchasing more than one JAPAN RAIL PASS to be used by the same person, a JAPAN RAIL PASS with overlapping dates may not be purchased.

Reserved seats may not be booked when they cannot actually be used, such as booking reserved seats on different trains with overlapping train times.

See here for the National JR Route Map
https://japanrailpass.net/pdf/rosen_ios.pdf

How to book a reserved seat
After receiving your JAPAN RAIL PASS, you can book reserved seats at reserved seat ticket machines located at JR stations.

There is no additional charge for making a seat reservation.

It is possible to book and issue reserved-seats tickets on your own at a reserved seat ticket machine located at JR stations.

* Some JR stations do not have reserved seat ticket machines.

* To make a reservation without using a reserved seat ticket machine, go to any Travel Service Center or a "Micro:in-moda" ticket office (at JR stations, etc., and show your JAPAN RAIL PASS to receive a reserved seat ticket before boarding.

* It may take time to make a reservation if the service counter is busy.

* Seat reservation cannot be made at national stations or stations without reservation capacity.

Visit the dedicated website below to learn how to use the reserved seat ticket machine.

https://japanrailpass.net/pdf/reserved-seat-reservation/index.html

* If you purchased the JAPAN RAIL PASS on our dedicated website JAPAN RAIL PASS Reservation, you can also book reserved seats on the same website.

* Do not hang up to make a reservation on a reserved seat ticket machine.

* If you purchased the ticket using a reserved seat ticket machine, you can use Travel Service Center or a "Micro:in-moda" ticket office (at JR stations, etc.)

* Shinkansen, limited express, and ordinary express trains have reserved Green Car seats and both reserved and non-reserved ordinary car seats.

* A non-reserved seat (except for "Shiki-Shima" and "NOZOMI" trains on the Tokaido, Sanyo and Kyushu Shinkansen) can be used with your JAPAN RAIL PASS.

* If you make a JAPAN RAIL PASS holder and want to use "Shiki-Shima" and Kyushu Shinkansen trains, please use the "Kan-Etsu" SAKAI, "SHIKI-SHA", "NOZOMI MIZUHO", "NOZOMI MARU", and "MIZUHO" trains. You need to purchase an "ONLY WITH JAPAN RAIL PASS NOZOMI MIZUHO Ticket" separately for the corresponding section. When purchasing a ticket for a non-reserved seat in an Ordinary car, be sure to confirm the train has non-reserved seats before making a purchase.

* Some trains have no reserved seating. JR stations are not reserved.

* There are no Green Car on most on "KAN-ETSU" and "KODAMA" trains on the Shikoku Shinkansen (Shikoku Line), all Shinkansen E5 series trains on the Hokuriku Shinkansen line, and on "KOMON" trains on the Kyushu Shinkansen line.

* Use of Left-hand seats requires an additional fee.

Caution: Please note that during crowded periods you cannot be guaranteed a seat on a specific train. The periods when seat reservations are particularly difficult to secure are as follows:

* April 29 to May 7 On consecutive holidays during major travel periods, some trains are crowded.

* August 11 to 16 During the Obon season, some trains are crowded with people returning to their hometowns.

* December 29 to January 3 The year end / New Year holiday period is the most popular travel time for Japanese people, for vacations and to return to hometowns.