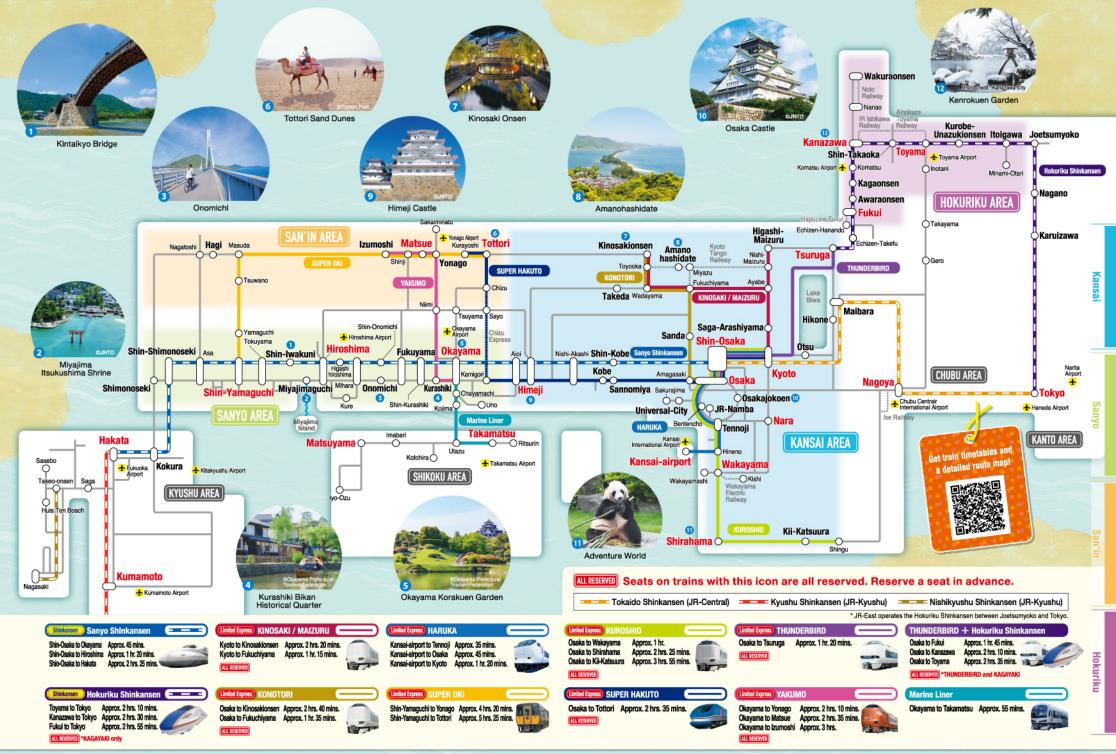


JR-WEST RAIL PASS

Extensive Regional Tourist Pass & One-way Ticket



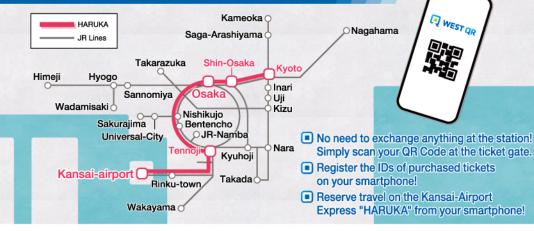




$\overline{}$																			quires transfer		arked " are Exte		
		Pass type	Kansai Sanyo San'in Hokuriku	Kansal Sanyo San'in Hokuriku	Kansai Sanyo San'in Hokuriku	Kansai Sanyo San'in Hokuriku	Kansai Sanyo San'in Hokuriku	Kansai Sanyo San'in Hokuriku	Kansai Sanyo San'in Hokuriku	Kansai Sanyo San'in Hokuriku	Kansai Sanyo San'in Hokuriku	Kansai Sanyo San'in Hokuriku	Kansai Sanyo San'in Hokuriku	Kansai Sanyo San'in Hokuriku		e-way Tic for Point-to-Po							
Av	vailable		Kansai Area Pass	Kansai Mini Pass	Kansai WIDE Area Pass	Kansai- Hiroshima Area Pass	Kansai- San'in Area Pass	Kansai- Hokuriku Area Pass	*Setouchi Area Pass	Tottori- Matsue Pass	Sanyo- San'in Area Pass	*Sanyo- San'in Northern Kyushu Pass	Hiroshima- Yamaguchi Area Pass	Okayama- Hiroshima- Yamaguchi Area Pass	Hokuriku Area Pass	*Hokuriku Arch Pass	*Takayama- Hokuriku Area Tourist Pass	*Ise-Kumano- Wakayama Area Tourist Pass	JR-WEST All Area Pass	*JAPAN RAIL Pass	SANYO- SHINKANSEN One-way Ticket	HOKURIKU One-way Ticket	HARUKA One-way Ticket
8	tations		P.9	P.10	P.11	P.12	P.13	P.14	P.15	P.16	P.17	P.18	P.19	P.20	P.21	P.22	P.23	P.24	P.25	P.26	P.27 • 28	P.27	P.29
		Osaka Sta.	•		•	•	•	•	•		•	•				•	•	•	•	•	A	•	•
	Osaka Pref.	f. Universal-City Sta.	•	•	•	•	•	•	•		•	•				•	•	•	•	•	A	A	A
		Kansai-airport Sta.					•	•	•		•	•				•	•	•	•	•			•
		Kyoto Sta.	•	•	•	•	•	•	•		•	•				•	•		•	•		•	•
	Kyoto Pre	f. Saga-Arashiyama Sta.	•		•		•	•	•		•	•				•			•	•		A	A
		Amanohashidate Sta. (Kyoto Tango Railway)			•	•	•	•			•	•							•				
Kansai		Kobe Sta.	•		•	•	•	•	•		•	•				•			•	•			•
	Hyogo Pre	ef. Himeji Sta.	•		•	•	•	•	•		•	•							•	•			
		Kinosakionsen Sta.			•	•	•	•			•	•							•	•			
	Nara Prei	f. Nara Sta.	•	•	•	•	•	•	•		•	•				•		•	•	•			•
	Shiga Pre	f. Otsu Sta.	•		•	•	•	•			•	•				•			•	•			
	Walassama Da	Wakayama Sta.	•		•	•	•	•			•	•						•	•	•			
	Wakayama Pr	Shirahama Sta.			•	•		•										•	•	•			
		Okayama Sta.			•	•	•	•	•		•	•		•					•	•	•		
	Okayama Pre	Kurashiki Sta.					•		•		•	•		•					•	•	A		
Conve	Hiroshima Pref.	Hiroshima Sta.				•			•		•	•	•	•					•	•	•		
Sanyo		et. Miyajima (JR-West Miyajima Ferry)							•		•	•		•					•	•			
		Shin-Yamanuchi Sta.							•		•	•	•	•					•	•	•		
	ramayucin Fi	Shin-Iwakuni Sta.							•		•	•	•	•					•				
	Tottori Pre	Tottori Sta.			•	•	•	•		•	•	•							•	•			
San'in	TOLLOTT FTE	Yonago Sta.					•			•	•	•							•	•			
Sall III	Shimane Pre	Matsue Sta.					•			•	•	•							•	•			
	ommane Fre	Izumoshi Sta.					•			•	•	•							•	•			
	Touomo Pro	Toyama Sta.						•							•	•	•		•	•		•	
	Toyama Pre	Shin-Takaoka Sta.						•							•	•	•		•	•			
Hokuriku	Ishikawa Pre	Kanazawa Sta.						•							•	•	•		•	•		•	
HUKUHKU	ioninawa 1710	Wakuraonsen Sta.						•							•	•			•	•			
	Fukui Pref.	Fukui Sta.						•							•	•	•		•	•		•	
	T UKUI I I E	Awaraonsen Sta.													•	•	•		•				
Shikoku	Kagawa Pre	ef. Takamatsu Sta.			•	•			•		•	•		•						•			
Ollikuku	Ehime Pre	f. Matsuyama Sta.							•											•			
Kyushu	Fukuoka Pre	ef. Hakata Sta.							•		•	•	•	•					•	•	•		
Ryusiiu	Kumamoto Pre	ef. Kumamoto Sta.										•								•			
Tokai	Aichi Pref	. Nagoya Sta.															•	•		•			
Kanto	Tokyo Metropol	lis Tokyo Sta.														•				•			
		E-Ticket	*	*	*	*	*	*	*	*	*		*	*	*				*		*	*	*
	Purchase 32 for details	Exchange Order	*		*	*	*	*	*		*	*	*	*	*	*	*	*		*			
See P.31-	sz for details	JR-WEST ONLINE TRAIN RESERVATION	*		*	*	*	*	*		*	*	*	*	*	*	*	*	*	Dedicated website			*

Board directly with a QR Code using the HARUKA One-way Ticket, Kansai Mini Pass or Kansai Area Pass!





How to use



Purchase West QR tickets (vouchers) from your travel



Access the dedicated website from the link on the voucher to register as a user and



Reserve your HARUKA seat and display your boarding QR Code all in your smartphone! *Not all tickets are valid for

Scan the QR Code on your smartphone at the ticket gate or scan the QR Code

Board easily, no exchange required!



This service cannot be used with tickets without the "WEST QR" label.

Find detailed instructions and precautions on the website.





- · WEST QR requires a smartphone with an active Internet connection to retrieve QR Code information when entering and exiting ticket gates. (Fellow travelers on the same itinerary can use the representative's smartphone.)
- To use the service, you must review and consent to the WEST QR Service Privacy Policy and WEST QR Service Terms of Use

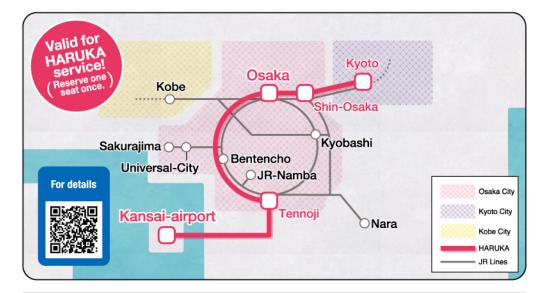
WEST QR

HARUKA One-way Ticket





No need to exchange anything at the station! Simply scan your QR Code at the ticket gate and travel directly between Kansai International Airport and Osaka/Kyoto on the Kansai-Airport Express "HARUKA"!



Purchase at a travel agency outside Japan

Example

Kansai-airport ◆ > Kyoto

2,200_{YEN}

Kansaiairport Tennoii

Osaka, Shin-Osaka 1.800 YEN

One-way Ticket for adults * Half price for children

- This service cannot be used with tickets without the "WEST QR" label.
- WEST QR requires a smartphone with an active internet connection to retrieve QR code information when entering or exiting the ticket gates.
- To use the service, you must review and agree to the "WEST QR Service Privacy Policy" and "WEST QR Service Terms of Use."

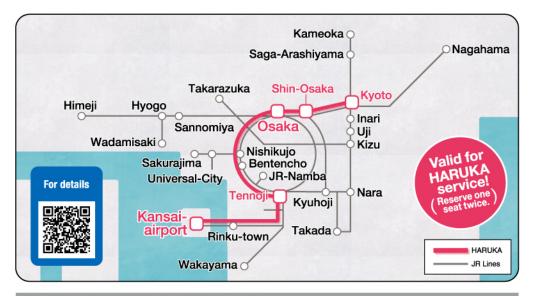
WEST QR

Kansai Area Pass





Enjoy unlimited travel for three days with one pass! Valid for travel in major areas in Kansai, including Osaka, Kyoto, Kobe, Nara, Himeji and Wakayama, and for travel on the Kansai-Airport Express "HARUKA".



Purchase at a travel agency outside Japan

J.JUUYEN [Child 2,750 YEN]

Reserved seats for the HARUKA train are available exclusively for WEST QR users. Please make a reservation through your user-specific page on your smartphone. *Reserved seat reservations cannot be made at station ticket vending machines or ticket counters.

Find detailed instructions and precautions on the website.



- This service cannot be used with tickets without the "WEST QR" label.
- WEST QR requires a smartphone with an active internet connection to retrieve QR code information when entering or exiting the ticket gates.
- To use the service, you must review and agree to the "WEST QR Service Privacy Policy" and "WEST QR Service Terms of Use."

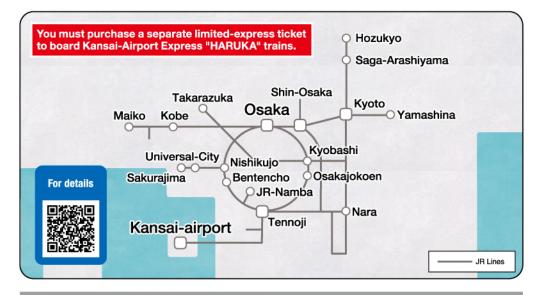
WEST QR

Kansai Mini Pass





Get unlimited rides for 3 days in Kyoto, Osaka, Namba, Kobe and Nara!



Purchase at a travel agency outside Japan

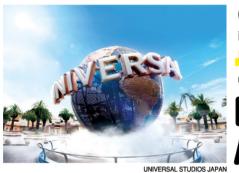


3-day 3,000 YEN [Child 1,500 YEN]

Find detailed instructions and precautions on the website.



- This service cannot be used with tickets without the "WEST QR" label.
- WEST QR requires a smartphone with an active internet connection to retrieve QR code information when entering or exiting the ticket gates.
- To use the service, you must review and agree to the "WEST QR Service Privacy Policy" and "WEST QR Service Terms of Use."



Get unlimited rides in major Kansai areas, including Osaka, Kyoto, Kobe, Nara. Himeji, Wakayama and Otsu and on Kansai-Airport Express HARUKA!

Kansai **Area Pass**

Including a 1 Day Pass for other railways in Kyoto!

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-dav

Kansai-Airport

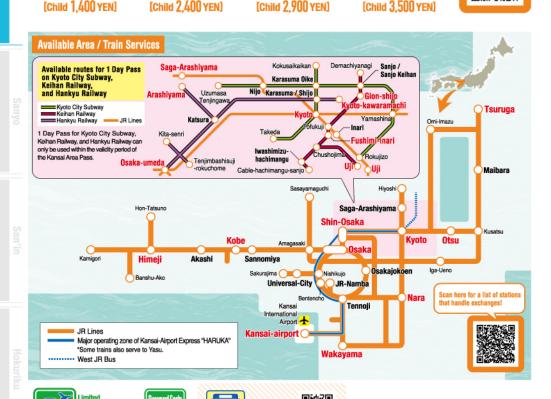
up to 2 time

3 -day

4 -day

For details







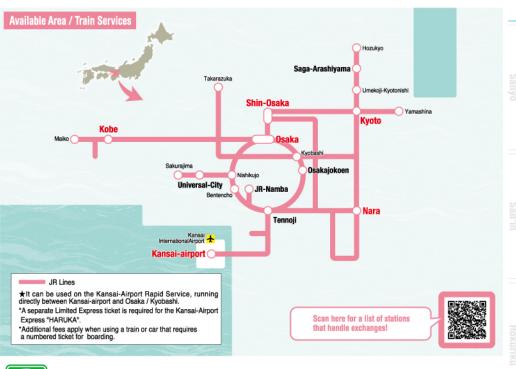
Shinsekai / for reference only

Get unlimited rides in Kyoto, Osaka, Namba, Kohe and Nara

Kansai **Mini Pass**

[Child 1,500 YEN]









Kinosaki Onsen / for reference only

5 -day

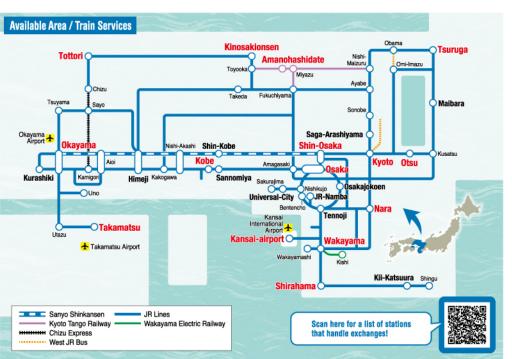
nin-Osaka - Okayama

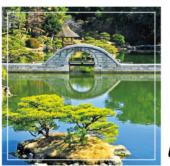
Take an excursion from Kansai area to Okayama, Takamatsu, Kinosaki Onsen, Amanohashidate, Tottori and Shirahama!

Kansai WIDE Area Pass

12,000 YEN [Child 6,000 YEN]







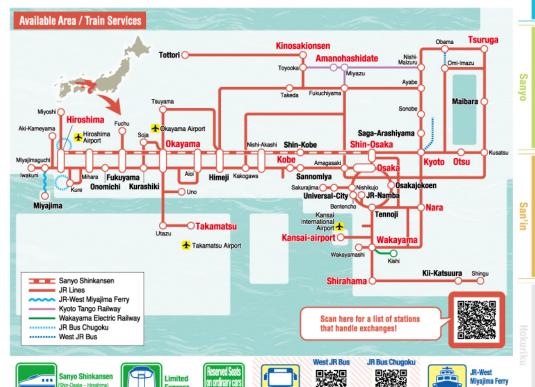
Shukkeien Garden / for reference only

Get unlimited rides from Kansai area to Hiroshima! It also includes JR-West Mivajima Ferry for Miyajima Island!

Kansai-Hiroshima **Area Pass**

17,000 YEN [Child 8,500 YEN]





JR-WEST RAIL PASS JR-WEST RAIL PASS



Get unlimited rides from Kansai to San'in (Tottori, Shimane, Hagi) and Okayama!

Kansai-San'in Area Pass

STottori Pref. Tottori Dunes / for reference only

7 -day

18,000 YEN [Child 9,000 YEN]



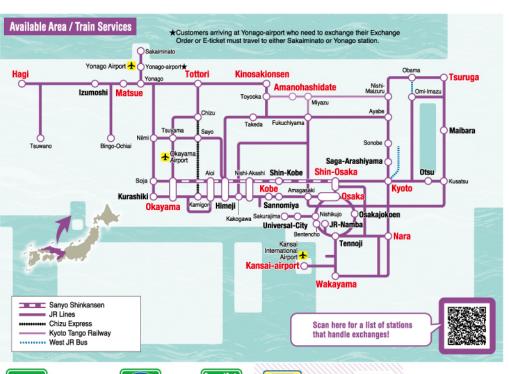




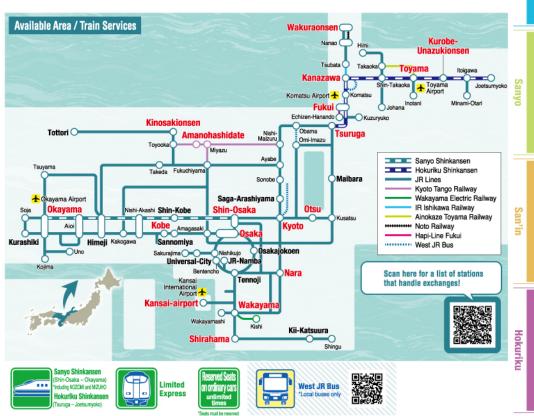
Photo credit : Kanazawa City Kenrokuen Garden / for reference only Get unlimited rides from Kansai area to Toyama, Ishikawa, and Fukui!

Kansai-Hokuriku Area Pass

7 -day

19,000 YEN [Child 9,500 YEN]





nin-Osaka - Okayama



It also includes unlimited rides in Okayama, Takamatsu, Hiroshima and Yamaguchi! 西遊紀行

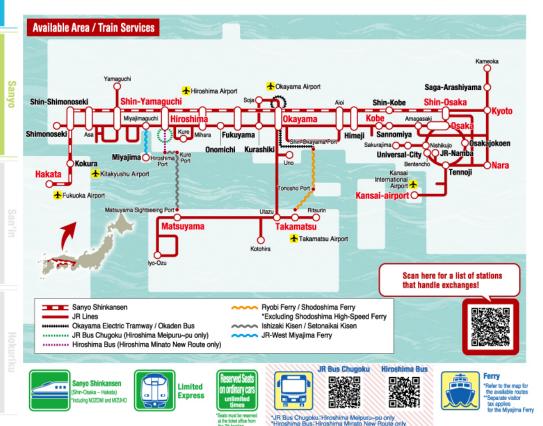
Tour Kansai area, Fukuoka, and Setouchi area on trains and boats!

Setouchi **Area Pass**



22,000 YEN [Child 11,000 YEN]







Unlimited rides to reserved ordinary seats on Limited Express and local trains in the area! Also get access to the city tour buses from Matsue and Tottori Stations!

Tottori-Matsue

4,000 YEN [Child 2.000 YEN]



Available Area / Train Services Getting around with "Gurutto Matsue Lake Line Bus" and "Loop Kirinjishi Bus" trip once you arrive at JR Matsue and JR Tottori Stations! ★Customers traveling from Yonago-airport who need to exchange their E-tickets must go to Sakaiminato (Yonago Airport 🛧 Yonago-airport 🖈 Higashihama Izumoshi Hoki-Daisen Shinii Yonago Kurayoshi Tottori Koge Kisuki Scan here for a list of stations Gurutto Matsue Lake Line Bus that handle exchanges! Loop Kirinjishi Bus

Adachi Museum of Art / for reference only

Get unlimited rides from Kansai area and Fukuoka to Okayama, Hiroshima, Yamaguchi, Tottori and Shimane!

Sanyo-San'in Area Pass

23,000 YEN

[Child 11,500 YEN]



Available Area / Train Services ★Customers arriving at Yonago-airport who need to exchange their Exchange Order or E-ticket must travel to either Sakaiminato or Yonago station Sakaiminato Yonago Airport 🛧 Hagi Higashi-Hagi Tottori Izumoshi Saga-Arashiyama Otsu Kurashiki Kamigori Universal-City QQJR-Nar Kitakvushu Airport national Airport Fukuoka Airport Takamatsu Airport 🛧 Sanyo Shinkansen Kyoto Tango Railway JR Lines JR Bus Chugoku Scan here for a list of stations Chizu Express West JR Bus that handle exchanges!



JR-West Miyajima Ferry







Hakata Nakasu / for reference only

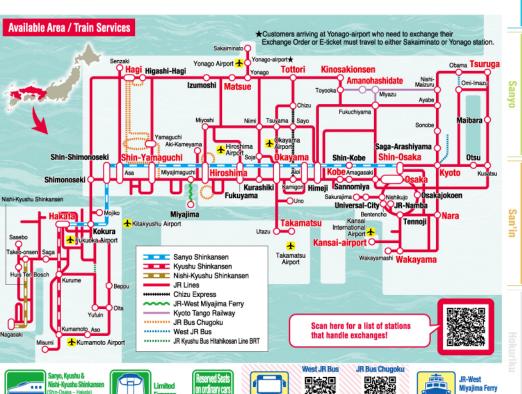
Further travel from Kansai area to Kyushu area (Fukuoka, Saga, Nagasaki, Kumamoto, Oita) in addition to Okayama, Hiroshima, Yamaguchi, Tottori and Shimane!

Sanyo-San'in Northern Kyushu Pass

26,000 YEN

[Child 13,000 YEN]





luding NOZOMI and MIZUHO

JR-WEST RAIL PASS JR-WEST RAIL PASS



Get unlimited rides from Fukuoka to Yamaguchi and Hiroshima!

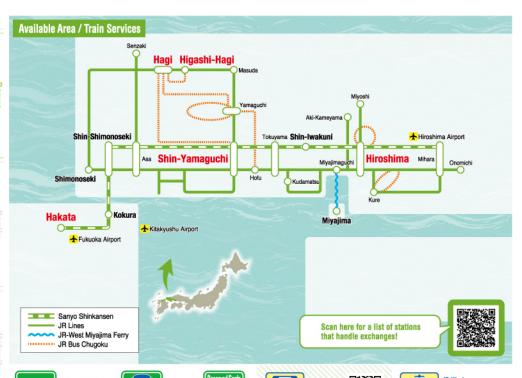
Hiroshima-Yamaguchi **Area Pass**

Hofu Tenmangu Shrine / for reference only

15,000_{YEN}

[Child 7,500 YEN]







Korakuen Garden / for reference only

Get unlimited rides from Fukuoka to

Yamanuchi, Hiroshima, Okayama, and Takamatsu !

Okayama-Hiroshima-Yamaguchi Area Pass

17.00U YEN [Child 8,500 YEN]





Miyajima Ferry

akata - Mihara)

Express

Great offer if visiting only in Tovama, Ishikawa, and Fukui!

Hokuriku **Area Pass**



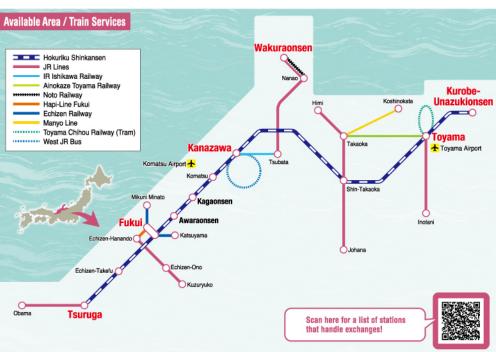


Hokuriku Shinkansen

suruga – Kurobe-Unazukionsen

7,000 YEN [Child 3,500 YEN]









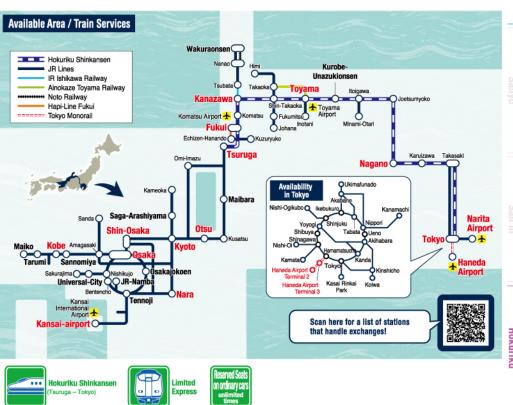
Tateyama Ropeway / for reference only

Get unlimited rides from Kansai area and Tokyo to Toyama, Ishikawa, Fukui, and Nagano!

Hokuriku **Arch Pass**

30,000 YEN [Child 15,000 YEN]





Suruga - Tokvo)

Photo credit : Shirakawa Village Office, Gifu Prefecture Shirakawa-go / for reference only

Unlimited rides from Kansai Airport and Nagova to Takayama and Hokuriku areas!

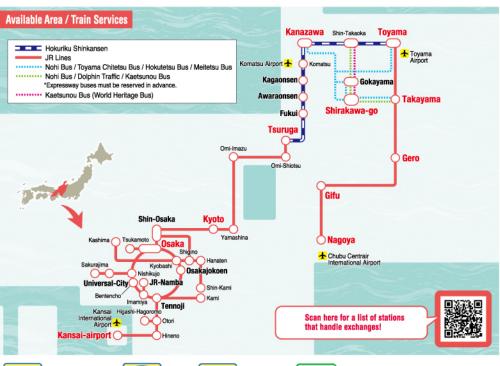
Also get access to the express buses between Takayama. Shirakawa-go and Kanazawa, Shin-Takaoka and Toyama!

Takayama-Hokuriku **Area Tourist Pass**

19,800_{YEN}

[Child 9,900 YEN]







Seigantoji Temple / for reference only

Unlimited rides from Kansai Airport and Nagova to Ise. Kumano, and Wakayama areas!

Also get access to the buses handy for sightseeing in Ise and Kumano!

Ise-Kumano-Wakayama **Area Tourist Pass**

16,500_{YEN} [Child 8,250 YEN]



Available Area / Train Services Higashi-Yodogawa Chubu Centrair International Airpor Universal-City Kyuhoji Horyuji **Bus Area** Scan here for a list of stations that handle exchanges! JR Lines Kii-Tanab Wakayama Electric Railway Ise Railway Kumano Gobo Nankai Bus Mie Kotsu Bus







Hokuriku Shinkansen

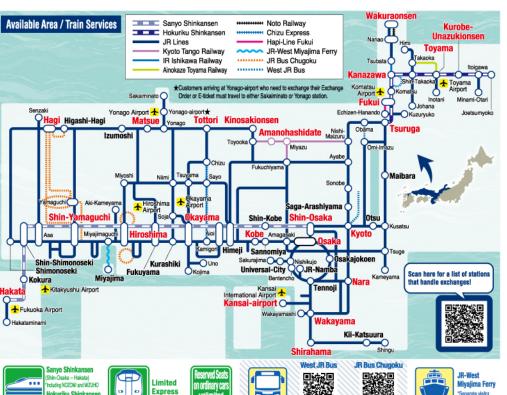
A single Pass lets you enjoy unexplored areas of West Japan, from Kansai to Hokuriku, Sanyo, San'in and Hakata!

JR-WEST All Area Pass



7 -day





Convenient and essential rail pass while sightseeing around Japan!

For details

JAPAN RAIL PASS

Prices

Туре	Ordina	ry Car	Green Car				
Classification	Adult	Child	Adult	Child			
7-day	50,000yen	25,000yen	70,000yen	35,000yen			
14-day	80,000 _{YEN}	40,000 _{YEN}	110,000yen	55,000 _{YEN}			
21-day	100,000yen	50,000yen	140,000yen	70,000 _{YEN}			

Eligibility and how to purchase

ELIGIBILITY FOR USE 1 You are a foreign tourist visiting Japan from abroad for sightseeing under the entry status of "Temporary Visitor".

ELIGIBILITY FOR USE 2 Japanese expatriates who meet the following conditions.

People who have both their Japanese passport and written proof—obtained from the embassy or legation of Japan in the foreign country where they live—that they have been living legally in the country for 10 consecutive years or more

<For individuals who possess passports issued by both Japan and another country> In accordance with the Japanese Immigration Law, please present your Japanese passport to immigration when entering the country. In this case, your Japanese passport and a documentation verifying your stay in another country for 10 or more consecutive years, such as a certificate issued by a government office overseas will be required.

How to purchase

• Purchase from a JR-specified shop or agent overseas

Please buy an Exchange Order at one of the affiliated offices below.

JTB, NTA, KNT-CT Holdings, Tobu Top Tours, Jalpak, and their affiliated agencies.

Purchase via an online ticket sales service

After purchasing a JAPAN RAIL PASS from the dedicated website, you can reserve seats through the same website.

Available Area

The PASS is valid for JR lines, some railway lines operated by other operators, buses, and ferries in Japan. (Check the website for more information about accessible lines.)

The non-reserved and reserved seats on NOZOMI and MIZUHO require additional tickets besides the JAPAN RAIL PASS. Please purchase a NOZOMI / MIZUHO ticket for JAPAN RAIL PASS users.

NOZOMI / MIZUHO ticket for JAPAN RAIL PASS users

Main sections	Price	Main sections	Price		
Tokyo to Shin-Osaka	4,960 _{YEN}	Shin-Osaka to Hakata	4.960yen		
Tokyo to Hiroshima	6,500yen		10.110		
Tokyo to Hakata	8,140 _{YEN}	Shin-Osaka to Kagoshima-Chuo	10,110yEN *Price takes effect on April 1, 2025.		

^{*}Green Car seats, reserved ordinary seats, and non-reserved ordinary seats are all priced the same, including taxes

*JB Bus Chugoku: Hiroshima Meio

^{*}Purchase a NOZOMI / MIZUHO ticket for JAPAN RAIL PASS for every NOZOMI and MIZUHO service you use.

Valid for Reserved Seating on Shinkansen and Limited Express Trains. Discount One-way Tickets for Foreign Travelers

*Sanyo Shinkansen One-way Ticket (Hakata-Kokura): Non-reserved seats only



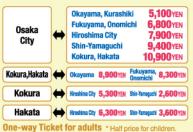
SANYO-SHINK **One-way Ticket**



Shin-Osaka 🖶 Hakata

List 16,020 YEN (regular season

One-way Ticket foradults





Travel to Hokuriku on the Limited Express THUNDERBIRD & Hokuriku Shinkansen!

HOKURIKU **One-way Ticket**





Osaka 😝 Kanazawa

9,410 YEN (regular season)

One-way Ticket for adults

8,000





Great deals on Shinkansen travel between Hakata and Kokura! Use the dedicated exchange machine for smooth boarding!

SANYO-SHINKANSEN One-way Ticket

Hakata ↔ Kokura

Hakata 🖶 Kokura

List price 2,160 YEN

One-way Ticket for adults "Half price for children



For details

Reserved



Display your SANYO-SHINKANSEN One-way Ticket (Hakata–Kokura) e-ticket.



Follow the instructions on the 02 dedicated exchange machine's screen to issue a paper ticket.



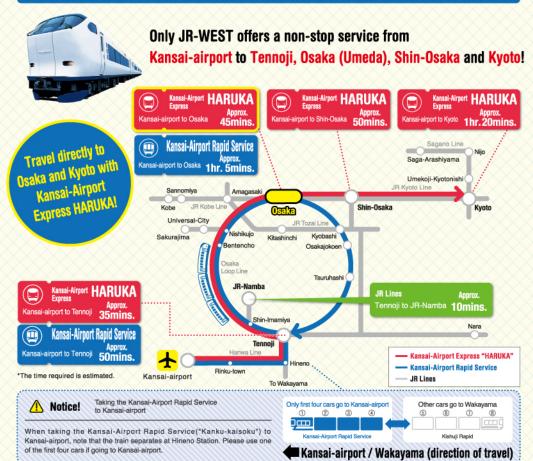
Show the paper ticket to a staff member at a manned ticket gate.

*Exit the station you're traveling to via a manned ticket gate, too.





Traveling from Kansai International Airport



Direct service from Kansai-airport to Tennoji, Osaka, Shin-Osaka, and Kyoto!

HARUKA One-way Ticket



One-way Ticket for adults * Half price for children



seating

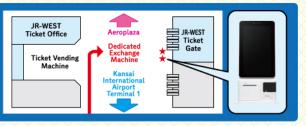
When using the HARUKA One-way Ticket from Kansai Airport, you can use the Dedicated Exchange Machine for smooth boarding!



For

Dedicated Exchange Machines can be found in front of the automated ticket gates at Kansai-airport.

You can exchange tickets purchased at travel agencies.



Please have your E-ticket for the HARUKA One-way Ticket ready.





Follow the screen prompts on the Dedicated Exchange Machine and select the train you wish to take.





Obtain a paper ticket for boarding and go through a manned ticket gate. *Be sure to go through a manned ticket gate when leaving as well.





*If traveling to Kobe / Nara from Kansai Airport, please use a JR-WEST Ticket Office or Ticket Vending Machine

JR-WEST RAIL PASS eligibility and how to purchase

Eligibility

©Products exclusive for inbound visitors are available only for travelers who have passports issued by governments outside of Japan with a "短期滞在"(Temporary visitor) VISA.

OChild prices apply to children between the age of 6 and 11.

* Based on the age at the time of purchase.

■ How to Purchase (Varies depending on the product)

① Purchasing abroad at a travel agency

OPurchase an Exchange Order or E-ticket, and after arrival in Japan, exchange the Exchange Order for a Pass at a JR-West designated station or a designated travel agency.

*Exchange Orders and E-Tickets are valid for three months from the date of purchase.

"You will need to present your passport and the Exchange Order or E-ticket when collecting the pass or tickets.
"E-tickets can be exchanged from a ticket vending machine with the "PASSPORT" icon or from a ticket office.

② Purchasing via JR-WEST ONLINE TRAIN RESERVATION (See below)

OYou can order from the dedicated website

one month in advance (10:00 JST) to the day of travel.

OYou can collect the PASS from a ticket vending machine with the

"PASSPORT" icon (illustrated above) or from a ticket office at a designated station.

OYou can pay either with a credit card (*) at the time of reservation or at the station. (Varies depending on the product)

*You will need to present your passport, reservation number, identification number, and credit card when collecting the PASS or tickets.

*You won't be able to pick up your ticket if you use a mini-card, virtual card, or other non-physical card to pay.

*The JAPAN RAIL PASS and certain other products are purchased differently.

Visit the website for more information.

Cautions

The validity period is for consecutive calendar days.

OChanges

It is not possible to change to other types of passes or tickets.

ORefunds

- If you have purchased an Exchange Order or e-ticket but have not yet exchanged it for a pass, you can request a refund from the travel agency where you made the purchase. However, refunds may not be available depending on the selling company's refund policy.
- •Once a PASS is redeemed, refunds can be given at the point of exchange up to a day before the start of use, deducting a 10% handling charge (220YEN) if the amount is less than 220YEN) from the value of the PASS.
- The terms and conditions of refund and service charges may vary with the JAPAN RAIL PASS (P.26) and Discount One-Way Ticket (P.27, P28, P29). Pleas check the website for details.

5489

Visit JR-WEST ONLINE TRAIN RESERVATION to reserve and purchase!

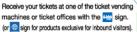
By using the service online from outside of Japan, customers can reserve and buy tickets for Shinkansen and Limited Express, as well as passes designed for inbound visitors, primarily for the JR-WEST area, and collect their purchase at a ticket vending machine or ticket office with the sign (or sign for products exclusive for inbound visitors) after arrival in Japan.



Get pass information and areas of availability on JR-WEST's website, then make a reservation and buy online



STEP 2 Receive your ticket in Japan





An example of the

An example of the PASSPORT icon

PASSPORT

For details

About the

IAPAN RAIL PASS

"短期滞在" (Temporary visitor)

How to exchange an E-TICKET (purchased from a travel agency





Use a ticket vending machine with the Passport icon.



Select your language and press Scan QR Code.





Scan the QR code issued at the time of booking.



Follow the instructions on the screen and place your passport on the reader. *



Receive the ticket

"You will need a biometric passport. Please seek assistance at the ticket office if you do not have one. You should also visit the ticket office if your passport is unreadable.

How to reserve a seat using a ticket vending machine

For detail



Some tickets have limitations to reserve seats on certain types of train and frequency of booking. Please check the usage conditions of each ticket for details



Select your language



Insert a ticket (with unassigned seat reservations) into the ticket vending machine.*



Search for your train by inputting the route, date, and time.



Follow the instructions in the screen, confirm the train service, and choose a seat. You can select your seats on the seating map.



Receive the tickets.

"Group travelers can reserve seats for up to four people at a time.

After selecting "Seat reservation with coupon ticket," insert one ticket at a time.

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How To Use JR-WEST





Tickets required

(E.g.) If traveling to Osaka from Kansai Airport

1 Kansai-Airport Rapid Service (=local train)

If boarding a local train, you need only a basic fare ticket (including an IC card).



Basic fare ticket IC card

2 HARUKA (=Limited Express)

If boarding a Limited Express train, purchase a 1 basic fare ticket or use an IC card in addition to a 2 Limited Express ticket.



· Required when using Shinkansen and Limited Express trains! ·Reserved seats must be booked in advance! (See P.32.)

How to Buy

Tickets, ICOCA, etc.



Short-distance train ticket machines

Shinkansen and Limited Express train tickets



JR-WEST Ticket Vending Machine



JR-WEST Ticket Office

*Basic fare tickets can also be purchased with Limited Express tickets.

How to Use

Ticket with a black reverse side

Insert and retrieve your basic fare ticket and Limited Express ticket into the ticket gate simultaneously.



2 IC card (ICOCA)

Tap the card on the card reader

IC card (ICOCA)

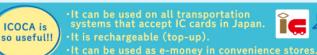


OCA

First charge



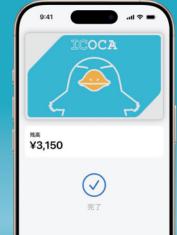












ICOCA on Apple Pay

Tap to RIDE and SHOP!









1. Service Overview

- You can use ICOCA, a transportation IC card, by adding it to Apple Wallet.
- You can easily charge ICOCA on Apple Pay.
- You can use it for railways, buses, and shopping (cafes, restaurants, convenience stores, etc.) throughout Japan.

2. Requirements for Use

- iPhones or Apple Watches only (iPads and Android devices are not accepted).
- iPhone 8 or later with iOS 16.0 or later installed
- Apple Watch Series 3 or later with watchOS 8.7.1 or later installed
- * Always keep the OS of your device updated to the latest version.
- You must be signed in to iCloud using an Apple ID.
- Your device's region must be a country or region that supports Apple Pay.
- * How to check: "Settings" > "General" > "Language & Region"
- You must have a card issued by a credit card issuer in a country or region that supports Apple Pay.
- * If you live in a country or region that supports Apple Pay, you can also issue ICOCA within your country.
- A valid credit or debit card must be linked to Apple Pay in Apple Wallet.
- The international brand logo of VISA, Mastercard, JCB,
- or AMERICAN EXPRESS must appear on the face of the credit card displayed in Apple Wallet
- * Some cards are not supported. Please contact your card issuer for details.

3. How to Use

- (1) Connect your device to a network (e.g., a Japanese carrier or Wi-Fi)
- (2) Open Apple Wallet and tap the "+" button in the top-right corner of the screen. Next, tap "Transit Card," which will display IC cards that can be used, and select "ICOCA." Then, tap "Continue" → select an amount → "Add" → "Agree" to terms → Apple Pay

4. Please Note

- ICOCA cannot be refunded through Apple Wallet. Please use up as much of your remaining funds as possible.
- Please separately purchase a limited express ticket when boarding a limited express train. (Example train: Limited Express HARUKA)
- * ICOCA is a registered trademark of the West Japan Railway Company.
- * Apple, the Apple logo, iPhone, Apple Watch, Apple Pay, and Apple Wallet are registered trademarks of Apple Inc.
- * The iPhone trademark is used under license from AIPHONE Co., Ltd.





Supporting travelers in the event of illness or other travel problems!



Travel Support

by JR-WEST

Available exclusively to JR-West product users



Scan for more

information.



Scan to use the Web app



Overview of Service



Multilingual assistance for medical consultations (for describing injury or illness)

Enter your injury, illness (for colds and other ailments), or pre-existing medical conditions directly on your smartphone for onscreen translation into Japanese (16 languages supported).



Dietary restriction support / **Prayer room information**

Enter any dietary requirements (according to Islamic jurisprudence, allergies, etc.) directly on your smartphone for onscreen translation into Japanese (5 languages supported). Prayer room locations are also available.



JR-West train service information

See information on delays and operational statuses for all JR-West lines and sections.



Disaster evacuation information

In the event of a disaster, find your nearest evacuation site on an area map.



Disaster/hospital information

Get connected to multilingual JNTO call centers and other institutions for information on accidents and other disasters as well as medical referral contacts.



Tourism Information

Get access to various websites offering useful information for your trip to Japan, including JNTO and the Osaka Convention & Tourism Bureau sites.





Enjoy free Wi-Fi service with hassle-free JR-WEST Free Wi-Fi!

JR-WEST Free Wi-Fi is available in major JR stations and on certain trains including Shinkansen and the Kansai-Airport Express HARUKA.

For more information on how to use JR-WEST Free Wi-Fi, visit the JR-West website.



Customers of Tokaido-Sanyo-Kyushu-Nishi Kyushu Shinkansen

A + B + C

Up to 160 cm



baggage 160

Carrying Oversized Baggage

To provide passengers using the Shinkansen with a safer, and more comfortable traveling experience, passengers traveling with oversized baggage (total dimensions between 160cm and 250cm) must reserve a seat with an oversized baggage area or a seat with an oversized baggage compartment.

No Booking Required



A + B + Cr 160 - 250 cm



For details



*The information displayed (including prices), is current as of March 17, 2025 and is subject to change.

Booking Required

^{*} QR codes are a registered trademark of DENSO WAVE Incorporated.