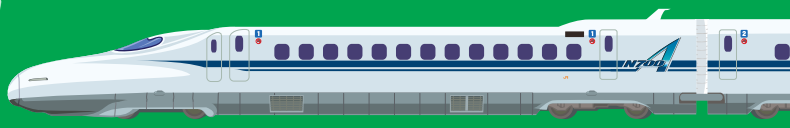
JR TOURS

30th anniversary

Foreigners only



FLEX Rail-ticket Hakone area

ROUND-TRIP PACKAGE

Departure on 2020.4.1 ▸ 2021.3.25

Except for 2020.12.25 ▶ 2021.1.3

RSV until On a departure date

Show a passport of a foreign country

※この商品は購入時に外国籍パスポートの提示が必要です。

Travel duration 1–7days

You may choose travel duration up to 7 days.

Min. participants 1

Meal 0

To Odawara Sta.

Bullet train ticket for round-trip with non-reserved seat

2day pass for Izu-Hakone bus is included.



Itinerary

Outward trip

Tokyo Sta., Shinagawa Sta., Shin-Yokohama Sta.

Nagoya Sta., Kyoto Sta., Shin-Osaka Sta.

＊A licensed tour guide will not accompany.

Shinkansen

Non-reserved seat in regular car

You may choose all bullet trains at any time. (The number of seats for sale is limited.)

Odawara Sta.

Free time

You may stay at a destination for **1-7 days.**

Please enjoy free time with special deals.

Return trip

Return trip is the other way around.

＊JR ticket for return trip is valid for 7 days from a scheduled outward trip date.

Travel fee [Travel fee includes taxes and service fee.]

ツアーNo. 首都圏発:4/1～9/30 L07701 10/1～3/25 L07960 M本C-210
名古屋・関西発:4/1～9/30 L07702 10/1～3/25 L07961 方面335

From	Tokyo / Shinagawa Sta.	Shin-Yokohama Sta.	Nagoya Sta.	Kyoto Sta.	Shin-Osaka Sta.
Adult	7,000 yen	6,500 yen	14,700 yen	19,200 yen	19,700 yen
Child (6-11years)	3,500 yen	3,300 yen	7,200 yen	9,200 yen	9,700 yen

Sponsored by JR-CENTRAL Operated by JR TOKAI TOURS

Product pictures are for illustration purposes only.

本社 6426524

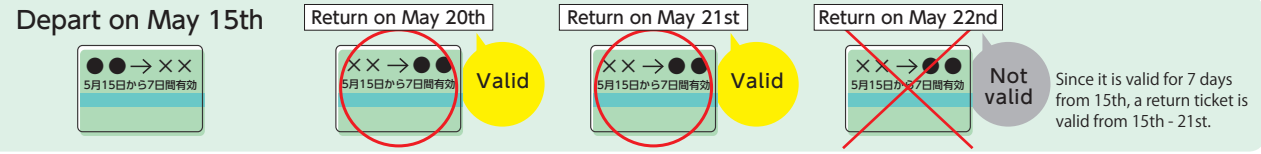
JR TOKAI TOURS

https://www.jrtours.co.jp/en/

Carry-in restrictions for extra-large luggage on Shinkansen trains.

With this product, large luggage **with three sides exceeding a sum of 160cm** cannot be taken into the Shinkansen train. A cancellation fee will be charged if you cancel for this reason.

Example of validity period for FLEX Rail-Ticket



Since it is valid for 7 days from 15th, a return ticket is valid from 15th - 21st.

Remarks (please read carefully.)

●Registration

※This plan can be registered from 1 adult. (1 person for the minimum number of participant). Pre-school children are not included in the number of participants.

※This product is for an independent travel. A tour conductor or licensed tour guide will not accompany.

※This product is only for participants who posess a passport issued by a country other than Japan. Each participant needs to present their foreign passport at the time of purchase. However, up to 2 Japanese participants may accompany per 1 participant with a foreign passport.

※Tickets, coupons, etc. that are not used during travel for a personal reason cannot be refunded.

※Child fee applies to children from 6 years old or older to 11 years old.

※Participants under 20 years old at the time of registration require parental consent form.

※Participants under 15 years old at the time of traveling have to be accompanied by guardians.

●FLEX RAIL-TICKET plan

※FLEX RAIL-TICKET plan is a convenient and affordable product which includes coupons that can be used for transportation and at a destination.

※FLEX RAIL-TICKET plan is a round-trip product with a non-reserved seat in a bullet train. A ticket for return trip is valid for 7 days from the set date for outward trip.
Example: If purchased with a set date on April 15th for outward trip, a ticket for return trip is valid until April 21st. Because a ticket for outward trip is valid for 7 days after April 15th, you may use it on 16th. However, expiration date for a return trip is still until 21st.

●JR plan

※FLEX RAIL-TICKET plan is intended for a non-reserved seat in a bullet train. However, there are some restrictions of use (i.e. Dropping off at a station other than a designated one, changing a seating option, etc. are not allowed.) because special transportation fee and price of an agent organized tour are applied.

※A train name, number, schedule, and number of trains may change due to timetable change.

※You may not change from a non-reserved seat to a reserved seat or Green car.

●Experience at a destination

※Please note that opening hours may change and it may be closed without prior announcement.

※2 day pass for Izu-Hakone bus can be used once during a trip by presenting a coupon that will be provided at the time of purchase. Coupons cannot be refunded even if they are unused.

●Tax

※All tours listed include taxes and service fee.

※If participants add accomodations and other services at a destination, they are subject to taxes.

●Cancellation fee

※Cancellation fee for this product is followed by "1 day trip".

●Others

※Please ask shops/restaurants for details on your own.

※Special deals are only applied to participants who registered with adult or child fee unless mentioned otherwise.

※This information guide is as of January 1st, 2020.

Booking information We will give you the terms and conditions of travel (full text), so please confirm them in advance before booking.

The tour on this brochure is based upon the following conditions (summary) in addition to conditions listed under each package.

1. Agent-organized tour agreement

This tour is planned and organized by JR Tokai Tours, Inc. (1-5-8 Kyobashi, Chuo-ku, Tokyo; Japan Tourism Agency Registration No.957) (hereafter referred to as "JR Tokai Tours"), and customers who are participating in this tour are entering into an agent-organized tour agreement (hereafter referred to as "tour agreement") with JR Tokai Tours. Tour conditions are as stipulated below and the separately provided travel terms and conditions (full text), the final document referred to as the itinerary provided prior to your departure, and the agent-organized tour agreement portion of our travel agreement.

2. Booking a tour and establishment of the agreement

(1)Customers can book a tour by entering predetermined items to the predetermined application form, and paying the application fee below. The application fee shall be deducted when you pay for the tour cost.

(2)When booking by phone, mail, fax, or other means of communication, the customer is required to both submit the application form and pay the application fee within three days from the day following the date of notification from JR Tokai Tours of the booking approval to the customer.

(3)The tour agreement shall be established upon approval of the agreement by JR Tokai Tours and receipt of the application fee.

(4)Application fee (per customer)

Total tour cost	Less than 10,000 JPY	Less than 30,000 JPY	Less than 60,000 JPY	Less than 100,000 JPY	Less than 150,000 JPY	150,000 JPY and above
Application fee (per person)	3,000 JPY	6,000 JPY	12,000 JPY	20,000 JPY	30,000 JPY	20%

(5)Customers who require special accommodations for participation in the tour should notify us of this fact when booking the tour. JR Tokai Tours shall make efforts to accommodate to the extent possible. The customer shall bear all expenses required for special provisions arranged by JR Tokai Tours for the customer.

3. Payment of tour costs

The tour costs shall be paid prior to the 13th day counting back from the day before the departure date of the tour. (If the booking was made near the 13th day, the payment must be received by the deadline specified by JR Tokai Tours.) In the event that the customer is a cardholder of a credit card company that JR Tokai Tours is affiliated with, we may receive tour costs, cancellation fees, and additional costs without requiring the customer's signature. In the above cases, the customer's credit card shall be charged on the date of approval by the customer, unless otherwise specified.

4. Tour costs

(1)Unless otherwise specified, adult prices apply to customers who are 12 years of age or above, and child prices apply to customers who are aged 6 years of age or above (3 years of age or above for air travel) and under 12 years of age.

(2)Tour costs are displayed for each tour package. Customers should confirm the costs for their departure date and the number of people in their party.

5. Items included in the cost of the tour

(1)Fares/fees (economy class unless otherwise stated) for transportation facilities indicated in the travel itinerary, accommodation expenses, meal costs, admission fees, and taxes such as consumption tax. As a rule, these expenses shall not be reimbursed even when not fully incurred for reasons due to the customer. (Such expenses as transportation fees excluded from the package, and personal expenses, shall not be included in the cost of the tour.)

(2)Tour conductor expenses and gratuity for group activities are included in tour packages where a tour conductor accompanies the tour group. As a rule, these expenses shall not be reimbursed even when not fully incurred for reasons due to the customer.

6. Items not included in the cost of the tour

Everything not included in the previous clause is not included in the cost of the tour. (Expenses that occurred during individual activities in the customer's free time and examples of expenses shown below.)

(1)Expenses of a personal nature, such as laundry fees, telegraph and telephone charges, additional food, etc., and associated taxes and service charges

(2)Excess baggage charges (for baggage exceeding the specified weight, capacity, and number)

(3)Transportation fees and accommodation expenses for travel between the arrival/departure point and the customer's house

7. Revisions to the tour agreement

In the event of natural disasters, wars, riots, suspension of tour services provided by transportation and accommodation facilities, government orders, provision of transportation services that were not part of the original travel plan, or other circumstances beyond JR Tokai Tours' control; JR Tokai Tours may revise the content of the travel itinerary and tour services even after conclusion of the tour agreement when unavoidable for safe and smooth operation of the tour, after promptly providing customers with an explanation as to why the said circumstances are beyond JR Tokai Tours' control and the causal connections with said circumstances.

8. Change in tour costs

(1)In the event that the fares/fees of the transportation facilities used for the tour are drastically revised beyond what is normally expected due to significant changes in economic conditions, etc., the tour costs will be changed to incorporate this difference in fares/fees. If the tour costs are increased, the customer shall be notified of this fact by the 15th day counting back from the day before the departure date.

(2)If there is a change in the itinerary which results in a decrease in the expenses required for tour operation, JR Tokai Tours shall reduce the tour costs accordingly.

9. Cancellation fees

(1)If a customer cancels the tour for personal reasons after conclusion of the tour agreement, the customer shall pay the cancellation fees under the following rates per customer, and each of the participating customers shall pay the difference in costs per room resulting from the change in the number of participants.

Date of cancellation	Counting back from the day before departure					
	1) Cancellation on or prior to the 21st day (11th day for day trips)	2) Cancellation on or after the 20th day (10th day for day trips) (Excludes 3 to 6)	3) Cancellation on or after the 7th day (Excludes 4 to 6)	4) Cancellation on the day before departure	5) Cancellation on the day of departure (Excludes 6)	6) Cancellation after departure or absence without any notice
Cancellation fees	Free	20% of tour cost	30% of tour cost	40% of tour cost	50% of tour cost	100% of tour cost

(2)In the event of cancellation due to financing issues that are outside of JR Tokai Tours' responsibility, the customer is required to pay the predetermined cancellation fees.

(3)In the event that the customer cancels because he/she cannot consent to the use of personal information as stipulated in Clause 26 after the contract is concluded, the customer is required to pay the predetermined cancellation fees.

(4)If the tour costs have not been paid by the deadline, JR Tokai Tours shall assume that the customer has cancelled the tour agreement on the day following the deadline, and the customer shall be required to pay penalty charges of an amount equal to the cancellation fees.

(5)Changes to the departure date or a part of the itinerary such as transportation or accommodation facilities due to the customer's personal reasons shall be regarded as a cancellation of the entire tour, and the customer shall be charged the predetermined cancellation fees.

10. Transfer of bookings

The customer may transfer his/her contractual status to a third party with JR Tokai Tours' consent. In this case, the customer shall fill out the designated form and submit it to JR Tokai Tours. A predetermined amount shall be charged as the processing fee for the transfer. (If an airline ticket has already been issued, we may also charge the customer for the cost of reissuing a ticket.) Transfer of the contractual status shall only take effect upon JR Tokai Tours' consent, and the person to whom the contractual status was transferred shall assume all the rights and obligations relating to the tour agreement. JR Tokai Tours may reject a transfer for reasons such as in the event that the transportation or accommodation facilities do not allow changes in travelers.

11. Tour conductor

For individual-type plans, a tour conductor or local attendant shall not accompany the customer. JR Tokai Tours shall provide the customer with coupons necessary to receive tour services, and the customer is responsible for making arrangements to receive these tour services on his/her own.

12. JR Tokai Tours liabilities

(1)If JR Tokai Tours causes damage to the customer intentionally or by negligence when fulfilling its obligations of the tour agreement, JR Tokai Tours shall accept liability for damages caused to the customer.

(2)Notwithstanding the stipulations in (1) of this Clause regarding damages to hand luggage, JR Tokai Tours shall only compensate for damages as set forth in (1) of this Clause when it is reported within 14 days counting from the day after said damages occurred, and only up to a maximum of 150,000 yen per customer (excluding cases of willful or gross negligence by JR Tokai Tours).

13. Special compensation

Regardless of whether or not JR Tokai Tours or a representative of JR Tokai Tours is liable, JR Tokai Tours shall, as stipulated in the special compensation provisions, pay within the following range compensation or consolation payments for certain damages to the customer's life or body and/or damage to hand luggage, caused by sudden and accidental extraneous accidents during participation in the agent-organized tour:

・Compensation for death (15 million yen), consolation payments for hospitalization (20,000-200,000 yen),

・Consolation payments for hospital visits (10,000-50,000 yen), compensation for damage to baggage (up to 150,000 yen) (100,000 yen shall be the limit per compensated item).

14. Tour conditions according to the correspondence agreement

If bookings for the tour are accepted from customers who are cardholders (hereafter referred to as "cardholders") of a credit card company that JR Tokai Tours is affiliated with (hereafter referred to as "affiliated companies"), on the condition that "payments such as tour costs and cancellation fees can be made without the cardholder's signature" (hereafter referred to as "correspondence agreement"), the terms and conditions of the correspondence agreement differ from the usual terms and conditions of the tour as follows: (Some travel agencies may not be able to accept correspondence agreements. Also, the cards that can be used will depend upon the travel agency.)

(1)The agreement is concluded when JR Tokai Tours sends out the notification of consent via telephone or mail (or in the case of notification of consent through electronic means such as e-mail, when the customer receives this notification). At the time of booking, the customer shall notify the "credit card number" and "card expiration date."

(2)The "date of credit card use" refers to the date on which payments and reimbursements of tour costs, etc., are made. The date on which the card was charged for the tour costs shall be the "conclusion date of the agreement." The date on which the card was charged for cancellation fees shall be the "request date for cancellation of agreement" (In the event the request date for cancellation of agreement was after the date on which the card was charged for the tour costs, JR Tokai Tours shall refund the amount of the tour costs minus the cancellation fees within 7 days counting from the day after the cancellation request was made as the date of credit card use.).

(3)If payment using the credit card provided by the cardholder is not possible for credit issues, etc., JR Tokai Tours shall cancel the correspondence agreement, and the customer shall be required to pay penalty charges of an amount equal to the prescribed cancellation fees. However, this is not applicable when the customer pays the tour cost by cash by the deadline specified by JR Tokai Tours.

15. Taking out a domestic travel insurance policy

Injuries during travel may require a large amount of medical costs and transportation expenses, etc. In the event of an accident, it unfortunately is very difficult to seek compensation for damages from the party at fault or to collect compensation. In order to protect customers from such medical costs, transportation expenses, compensation for death, and/or compensation for permanent disabilities, we recommend that customers take out their own domestic travel insurance policy with sufficient coverage. For details, please inquire with the sales representative of the travel agency.

16. Notifications of accidents, etc.

In the event of accidents, etc. during travel, please immediately inform accompanying tour conductors, local attendants, providers of tour services such as transportation/accommodation facilities, or the office where the tour was booked.

17. Handling of personal information

The personal information obtained from the tour application shall be used by JR Tokai Tours et al. to contact customers, and also to the extent necessary to make arrangements for tour services and to receive such services. The personal information shall also be provided to the transportation and accommodation facilities described on the brochure or website for the tour booked, insurance companies, and company representatives by electronic means, etc. In addition, JR Tokai Tours et al. may use the customer's personal information for the following: i. Informing customers about the products, services, and campaigns of JR Tokai Tours et al. and affiliates of JR Tokai Tours et al. ii. Requesting feedback after tour participation iii. Requesting customers to complete surveys iv. Provision of promotional services v. Creation of statistical data

18. Reference dates for tour conditions and tour costs

The reference date of the tour conditions shall be January 1st, 2020. Fares/rules effective as of January 1st, 2020, shall be used as the basis for calculating the tour cost.

As a rule, taxes such as consumption tax will be imposed if customers add liquor, meals, or other services at inns or hotels, etc.

Operated by

JR TOKAI TOURS, INC.

Commissioner of Japan Tourism Agency
Registered Travel Agency No. 957
1-5-8, Kyobashi, Chuo-ku, Tokyo, 104-0031, Japan

プライバシーマーク 10450144(06)

ボンド保証会員 一般社団法人日本旅行業協会正会員

旅行業公正取引協議会会員

A Certified Travel Service Manager is responsible for supervising all transactions conducted at the sales office where your travel arrangements are made.If you have any questions about your travel contract, please feel free to contact the Manager.

For reservations and inquiries